



Reports that answers  
not-yet-asked questions

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# Who we are

We are Toolstrek, **Platinum Atlassian expert** providing services all around Atlassian products: licenses purchasing, developing business processes, methodology support, continuous integration services and many other amazing things.

Moreover, we are leaders of Atlassian community in Russia and speakers of variety of professional events e.g. conferences and meetups.

The most important thing about our solutions is: they stay suitable and usable despite of time and organizational changes. All the projects we describe below are in common use and strongly eulogized by our customers. We are proud of it.

## Qualification of employees:

ACP-100 – Atlassian Certified in Jira Administration

ACP-300 – Atlassian Certified in Agile Development with Jira Software

ACP-400 – Atlassian Certified in Jira Service Desk Administration

ACP-200 – Atlassian Certified in Confluence Administration

ACB-110 – Advanced Jira Workflows

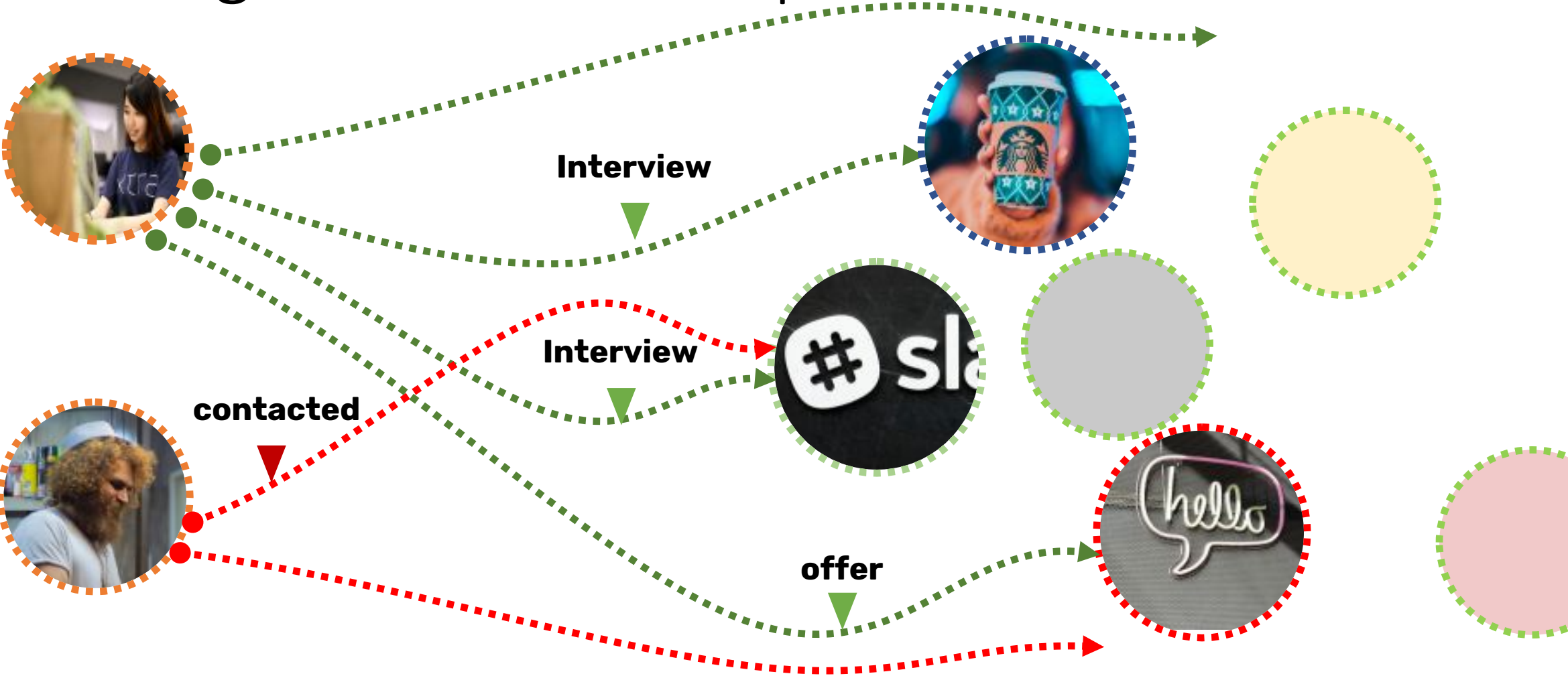


**This story isn't about IT**

About customer



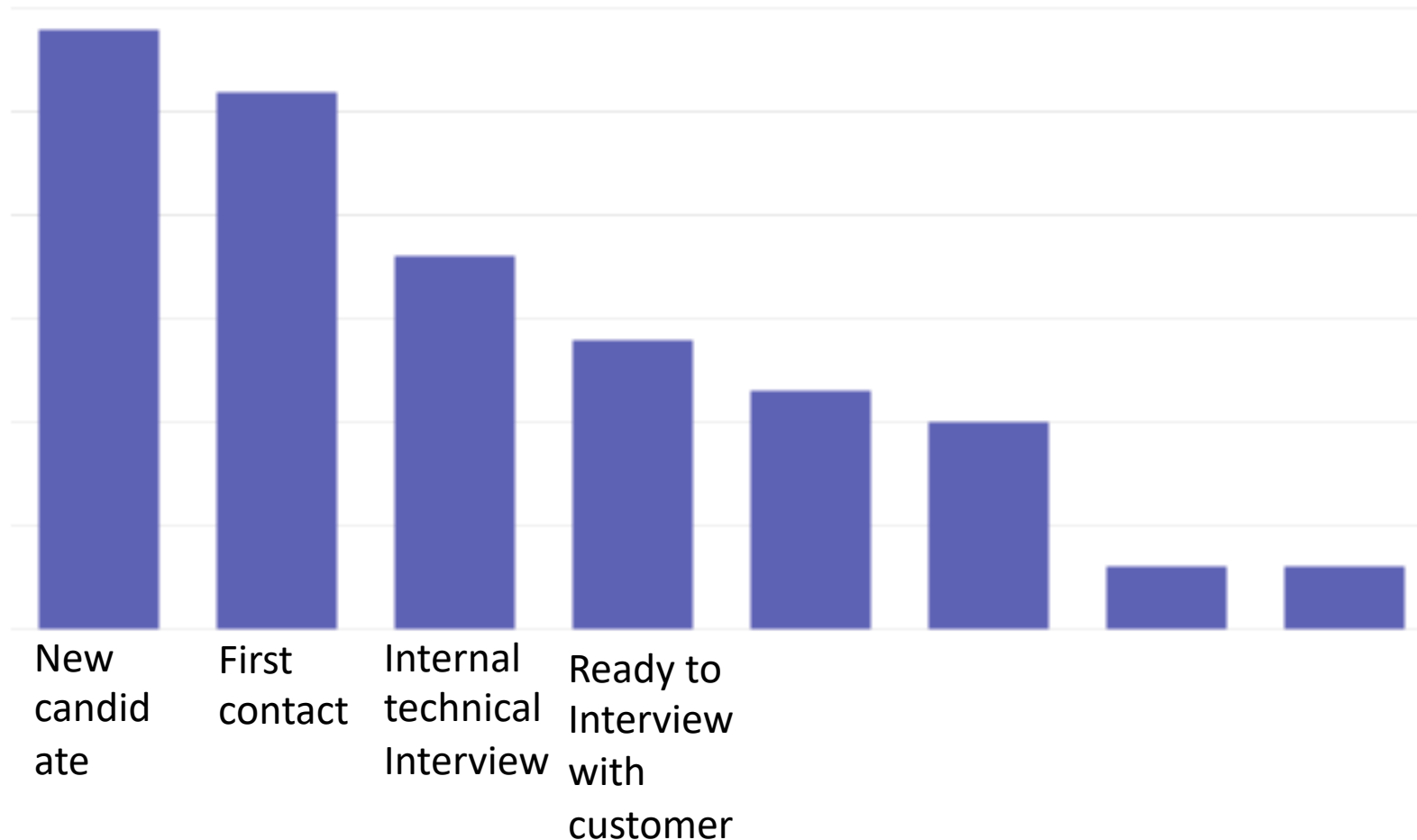
# We design main business process



So that candidates can be tracked by attempts.  
Now recruiters can see how many attempts for vacancies candidate have in current moment (in past too)

# Sure, we need report for it

When we ask customer they said "we need the swirl report, like this - "



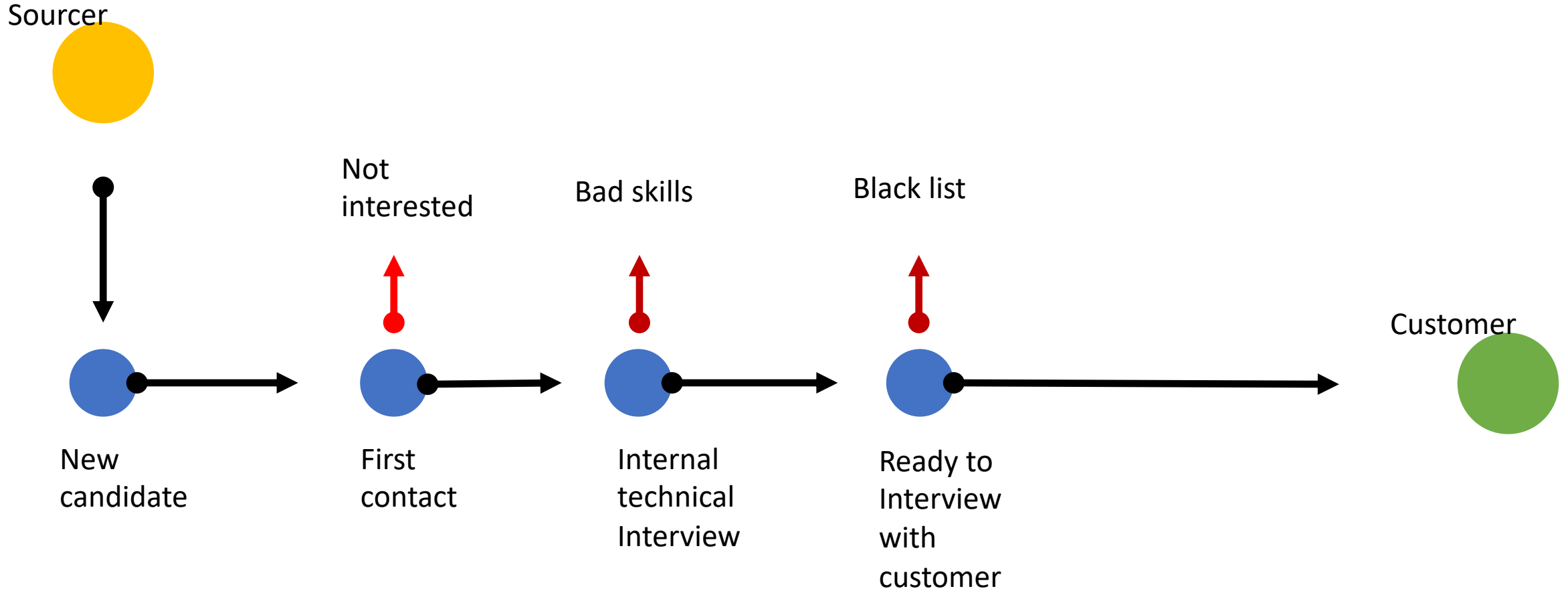
# But it's not way of the Jedi

We should provide to customer more then they wait form us

**And we started to watching how success recruiters are working with data.**

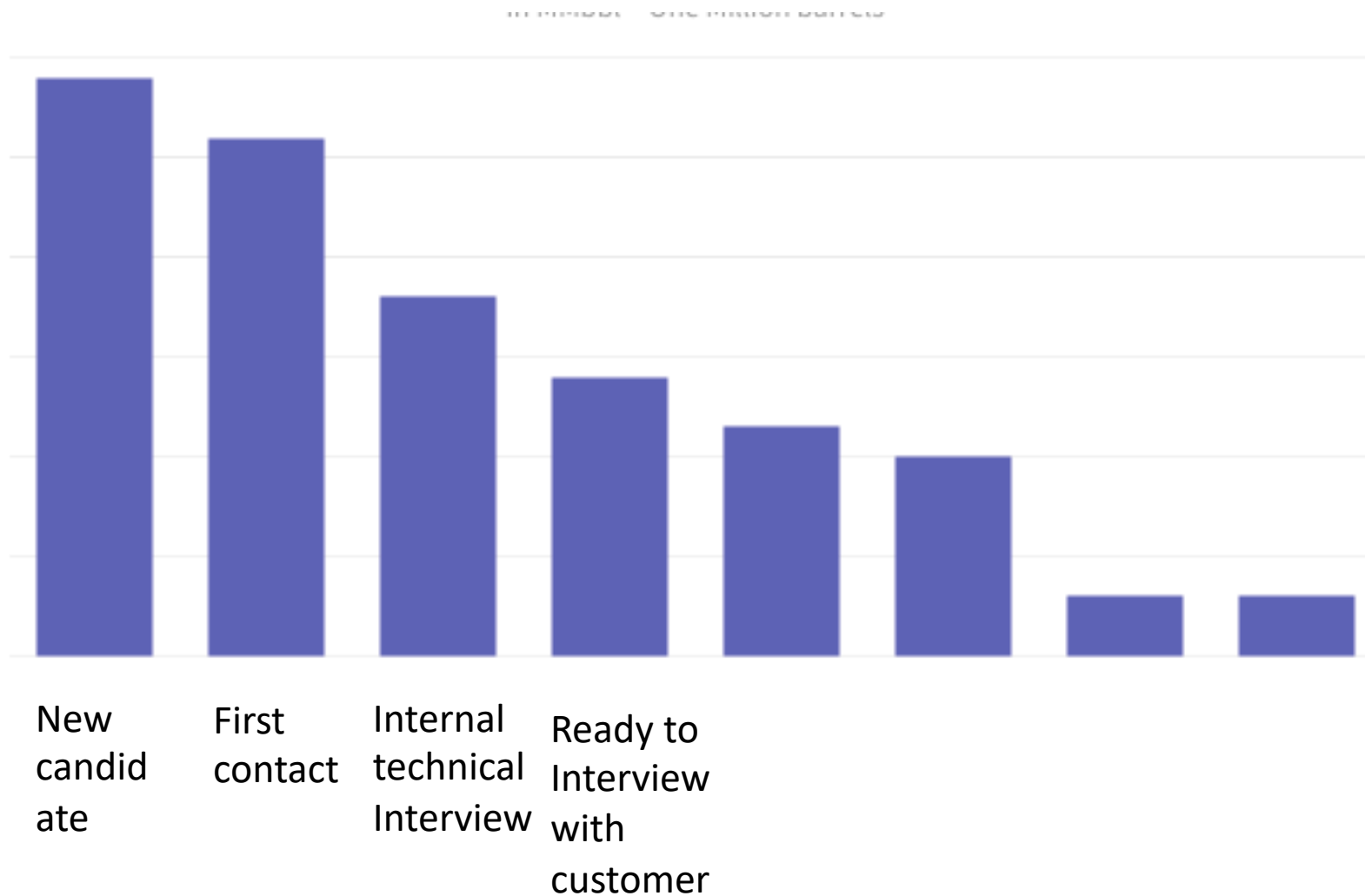
**Was a lot types of question, but main point was**

– What should I do for  
change it?



# Lets look again to swirl

What should I do for change it?





All Times ▾

POS-651 Paxful – Senior Web DESIGNER ▾

Now in status

Was in status

Rejected from status

25

20

15

10

5

0

Drill through Issue

Drill across

Scoring

Ping

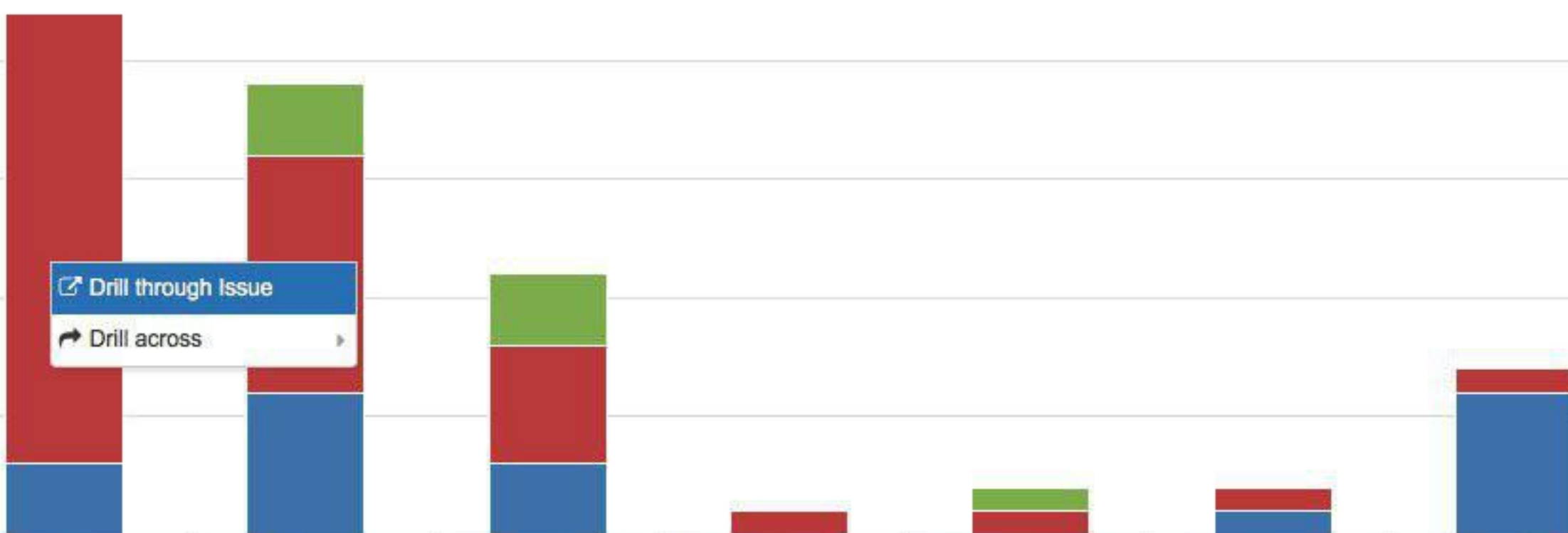
Discuss position

Not sent to customer

Sent to customer

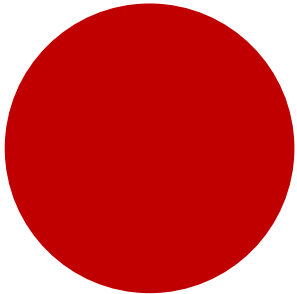
ETHR interview  
scheduled

Rejected

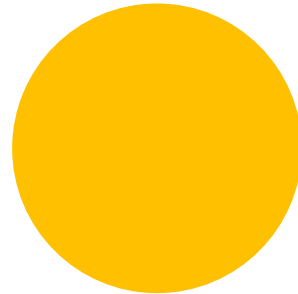


# Next step is

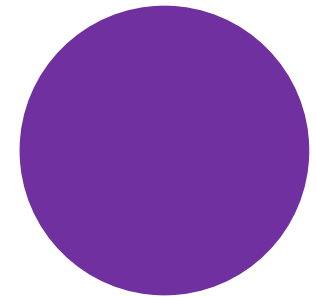
Calculating cost and profit of position



**technical interviewer**  
Paid every interview



**"sourcer"**  
Paid fixed price if  
position closed him  
candidate



**manager**  
% of profit after  
position closing

# Thank you!

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