Where Did the Time Go: Discover Issue Cycles
Issue cycles are available in eazyBI for Jira Cloud and starting from version 6.5 on the server.
Where did the time go?
Understand your data. How do issues “travel” to get to the finish line?
Decide what needs to be measured...

- Light rain, more clouds than sun
- Sprinkles, more clouds than sun
- Snow, mostly cloudy
- Partly sunny
- Snow, low clouds
- Low clouds
- High level clouds
- Light rain, mostly cloudy
- More sun than clouds
- Overcast
- Broken clouds
- Light mixture of precip., partly cloudy
- Sprinkles, cloudy
- Light snow, low clouds
- Drizzle, mostly cloudy
- Light snow, mostly cloudy
- Snow, overcast
- Partly cloudy
- Light rain, overcast
- To Do
In import options, on General tab, click on **Import issue cycles** to access issue cycle options.

<table>
<thead>
<tr>
<th>Statutes and history</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Import issue change history</strong></td>
</tr>
<tr>
<td><strong>Closed statuses</strong></td>
</tr>
<tr>
<td>Select which statuses are final closed statuses - issues in these statuses will be counted in the <strong>issues closed</strong> measure.</td>
</tr>
</tbody>
</table>

**Import issue cycles**

<table>
<thead>
<tr>
<th>Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Regular import frequency</strong></td>
</tr>
<tr>
<td>Select how frequently automatic data import from data source should be performed.</td>
</tr>
</tbody>
</table>

Click **Import** to save changes and start the import right now. Click **Save** to change the options for the next regular import.
...and tell eazyBI to measure the time!
Measures

Good mood

Predefined

Cycle - Good mood hide

- Issues Good mood started
- Issues Good mood ended
- Good mood days
- Good mood workdays
- Good mood days of resolved issues
- Good mood workdays of resolved issues
- Good mood days of closed issues
- Good mood workdays of closed issues
- Average Good mood days = show
- Average Good mood workdays = show
- Issues in Good mood = show

Issue Cycle properties hide

- Issue Good mood start date = show
- Issue Good mood current start date = show
- Issue Good mood end date = show
- Issue Good mood days = show
<table>
<thead>
<tr>
<th>Time</th>
<th>Good Mood in hours</th>
<th>Average good mood hours during a day</th>
</tr>
</thead>
<tbody>
<tr>
<td>April 1 - April 7</td>
<td>10h 36m</td>
<td>10h 36m</td>
</tr>
<tr>
<td>May 4 - May 10</td>
<td>2d 15h 20m</td>
<td>15h 50m</td>
</tr>
</tbody>
</table>
### Example in eazyBI

<table>
<thead>
<tr>
<th>Measures</th>
<th>Q2 2023</th>
</tr>
</thead>
<tbody>
<tr>
<td>Issues Waiting for Customer ended</td>
<td>13</td>
</tr>
<tr>
<td>Issues in Waiting for Customer</td>
<td>12</td>
</tr>
<tr>
<td>Average Waiting for Customer days</td>
<td>2.51</td>
</tr>
<tr>
<td>Average resolution days</td>
<td>3.02</td>
</tr>
<tr>
<td>Open issues</td>
<td>70</td>
</tr>
<tr>
<td>Issues resolved</td>
<td>15</td>
</tr>
</tbody>
</table>
If You can measure it, You can improve it.
Questions?

community.eazybi.com
support@eazybi.com
Thank you!

eazybi.com