Administration of eazyBI for Jira Server

Jānis Baiža
Have you tried to disable and re-enable it?
eazyBI product family

- eazyBI Cloud
- Private eazyBI
- eazyBI for Jira
- eazyBI for Confluence
eazyBI product family

eazyBI for Jira Cloud
eazyBI for Confluence Cloud
eazyBI Cloud

eazyBI for Jira Server
eazyBI for Confluence Server
Private eazyBI
Configuration options
### Database connection

#### Additional settings

- **Database type**
  - Select the database type.
  - Host: localhost
    - By default, will connect to localhost.
  - Port: (not specified)
    - Do not specify if the default port is used.
  - Database: eazyBI
    - Please use a dedicated database for eazyBI. It should be owned by the following username.
  - Username: eazyBI
    - At first create this user in the database server with permission to create the specified database.
  - Password: (not specified)
    - Enter a user password or leave blank if no password is used.

#### Child process and DC

- **Launch a separate child JVM process for execution of report queries**

[Update settings]
Configuration options

Database connection

Additional settings

Child process and DC

Export to PDF
Configuration options

Database connection

Additional

Advanced settings

Child process and DC

Export to PDF
Configuration options

Database connection

Additional settings

Child process and DC

Export to PDF
Configuration options

Database connection

Additional settings

Child process and DC

Export to PDF

Edit database advanced settings

Data Center

Please read about eazyBI setup for Jira Data Center.

Dedicated nodes

Select nodes where the child process will be started and background jobs executed.

Child process

A separate child JVM process will be started on dedicated nodes for execution of report queries.

Web requests load balancer

Jira node1

eazyBI web requests

Jira node2

eazyBI web requests

Jira node3

eazyBI web requests

eazyBI background jobs

eazyBI child process
Administration screens
Users
eazyBI user list

Access:
- Jira administrators
# ADMINISTRATION SCREENS

## All accounts

**List of all eazyBI accounts**

**Access:**
- Jira administrators
- eazyBI administrators

### All Accounts

<table>
<thead>
<tr>
<th>Name</th>
<th>Owner</th>
<th>Created</th>
<th>Last Import</th>
<th>Regular import frequency</th>
<th>Source Data</th>
<th>Data size</th>
<th>Reports</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>experimental</em></td>
<td>David Sand (dlsand)</td>
<td>about a year ago</td>
<td>5 days ago</td>
<td>No regular import</td>
<td>Jira</td>
<td>Size: 12.8 MB, Files size: 24.6 KB, Issues: 161</td>
<td>144 reports</td>
<td>2 dashboards</td>
</tr>
<tr>
<td>All together</td>
<td>Anna Linda (alinda)</td>
<td>21 days ago</td>
<td>2 days ago</td>
<td>No regular import</td>
<td>Jira</td>
<td>Size: 59 MB, Issues: 490</td>
<td>72 reports</td>
<td></td>
</tr>
<tr>
<td>Bitbucket</td>
<td>Jānis Bārīša (admin)</td>
<td>about a month ago</td>
<td>about a month ago</td>
<td>No regular import</td>
<td>Jira</td>
<td>Size: 7 MB, Issues: 160</td>
<td>8 reports</td>
<td></td>
</tr>
<tr>
<td>CSV</td>
<td>David Sand (dlsand)</td>
<td>about a month ago</td>
<td></td>
<td>No regular import</td>
<td></td>
<td>Files size: 0.1 KB</td>
<td></td>
<td></td>
</tr>
<tr>
<td>GoogleSheets</td>
<td>David Sand (dlsand)</td>
<td>about a month ago</td>
<td></td>
<td>No regular import</td>
<td></td>
<td>Size: 176 KB</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jira SD</td>
<td>Jānis Bārīša (admin)</td>
<td>21 days ago</td>
<td>21 days ago</td>
<td>No regular import</td>
<td>Jira</td>
<td>Size: 2.4 MB, Issues: 109</td>
<td>18 reports</td>
<td></td>
</tr>
<tr>
<td>Profields</td>
<td>Jānis Bārīša (admin)</td>
<td>about a month ago</td>
<td>about a month ago</td>
<td>No regular import</td>
<td>Jira</td>
<td>Size: 8.1 MB, Issues: 160</td>
<td>8 reports</td>
<td></td>
</tr>
<tr>
<td>REST Import</td>
<td>Duncan Snow (dssnow)</td>
<td>about a month ago</td>
<td></td>
<td>No regular import</td>
<td>REST API</td>
<td>Size: 952 KB</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Software</td>
<td>Jānis Bārīša (admin)</td>
<td>about a month ago</td>
<td>about 21 hours ago</td>
<td>No regular import</td>
<td>Jira</td>
<td>Size: 76.6 MB, Issues: 161</td>
<td>47 reports</td>
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</tr>
<tr>
<td>TM4J</td>
<td>Jānis Bārīša (admin)</td>
<td>about a month ago</td>
<td>16 days ago</td>
<td>No regular import</td>
<td>Jira</td>
<td>Size: 26.3 MB, Issues: 315</td>
<td>41 reports</td>
<td></td>
</tr>
<tr>
<td>Test</td>
<td>Jānis Bārīša (admin)</td>
<td>5 days ago</td>
<td>3 days ago</td>
<td>Default (every day)</td>
<td>Jira</td>
<td>Size: 6.2 MB, Issues: 161</td>
<td>18 reports</td>
<td></td>
</tr>
<tr>
<td>Xray</td>
<td>Jānis Bārīša (admin)</td>
<td>23 days ago</td>
<td>23 days ago</td>
<td>No regular import</td>
<td>Jira</td>
<td>Size: 2.8 MB, Issues: 6</td>
<td>6 reports</td>
<td></td>
</tr>
<tr>
<td>Zephyr</td>
<td>Jānis Bārīša (admin)</td>
<td>23 days ago</td>
<td>23 days ago</td>
<td>No regular import</td>
<td>Jira</td>
<td>Size: 8 MB, Issues: 3</td>
<td>6 reports</td>
<td></td>
</tr>
</tbody>
</table>
**ADMINISTRATION SCREENS**

**System Events**
Displays important events and errors in eazyBI.

Access:
- Jira administrators
- eazyBI administrators
ADMINISTRATION SCREENS

Background jobs
Information about eazyBI background job activity

Access:
- Jira administrators
- eazyBI administrators
ADMINISTRATION SCREENS

Migrator
Different options to migrate eazyBI configuration between Jira instances

Access:
- Jira administrators
ADMINISTRATION SCREENS

Troubleshooting
Basic information about Jira and eazyBI.
Child process status, parameters and memory usage information.
Last 1000 log file lines and option to download all of them

Access:
- Jira administrators
- eazyBI administrators
ADMINISTRATION SCREENS

Troubleshooting
Basic information about Jira and eazyBI. Child process status, parameters and memory usage information. Last 1000 log file lines and option to download all of them.

Access:
- Jira administrators
- eazyBI administrators
eazyBI log files
Log files from troubleshooting
Log file location

- JIRA_HOME/log
- JIRA_SHARED_HOME/log
- eazybi-*.log*
Log file contents - web request log

- 2020-05-03 08:36:30 +0200 INFO: [0F133183:999dd737] Started GET "/jira2/plugins/servlet/eazybi/eazy/accounts/77/dashboards/125" for 10.42.9.51 at 2020-05-03 06:36:30 +0000
- 2020-05-03 08:36:30 +0200 INFO: [0F133183:999dd737] Processing by Eazy::DashboardsController#show as JSON
- 2020-05-03 08:36:30 +0200 INFO: [0F133183:999dd737] Parameters: {"account_id"=>"77", "id"=>"125"}
- 2020-05-03 08:36:30 +0200 INFO: [0F133183:6f905a11] Completed 200 OK in 107ms (Views: 4.5ms | ActiveRecord: 22.3ms)
- 2020-05-03 08:36:30 +0200 INFO: [0F133183:6f905a11] Started GET "/jira2/plugins/servlet/eazybi/eazy/accounts/77/cubes/Issues" for 10.42.9.51 at 2020-05-03 06:36:30 +0000
- 2020-05-03 08:36:30 +0200 INFO: [0F133183:6f905a11] Processing by EazyCube::CubesController#show as JSON
- 2020-05-03 08:36:30 +0200 INFO: [0F133183:6f905a11] Parameters: {"account_id"=>"77", "id"=>"Issues"}
- 2020-05-03 08:36:30 +0200 INFO: [0F133183:6f905a11] Completed 200 OK in 302ms (Views: 37.6ms | ActiveRecord: 2.8ms)
- 2020-05-03 08:36:30 +0200 INFO: [0F133183:d2c42f8a] Started POST "/jira2/plugins/servlet/eazybi/eazy/accounts/77/cubes/Issues/query" for 10.42.9.51 at 2020-05-03 06:36:30 +0000
- 2020-05-03 08:36:30 +0200 INFO: [0F133183:d2c42f8a] Processing by EazyCube::QueriesController#create as JSON
Log file contents - background job log

- 2020-05-03 02:10:00 +0200 INFO: [application_import 30] *** SourceApplication id=30 perform_import start ***
- 2020-05-03 02:10:01 +0200 INFO: [application_import 30] account 45 : get_custom_fields
- 2020-05-03 02:10:02 +0200 INFO: [application_import 30] Dwh::OlapConnectionPool flush_unused_olap_schemas flushed 1 schema from total 1 schema (0.005 sec)
- 2020-05-03 02:10:02 +0200 INFO: [application_import 30] account 45 : get_jira_server_info
- 2020-05-03 02:10:02 +0200 INFO: [application_import 30] account 45 : import_projects PROJECT1, PROJECT2, PROJECT3
- 2020-05-03 02:10:02 +0200 INFO: [application_import 30] account 45 : import_all_components
- 2020-05-03 02:10:02 +0200 INFO: [application_import 30] account 45 : import_issues
- 2020-05-03 02:10:02 +0200 INFO: [application_import 30] account 45 : check_sprint_date_changes will check 9 sprints
- 2020-05-03 02:10:03 +0200 INFO: [application_import 30] account 45 : import_issues using importer max size 4, available cores 16
- 2020-05-03 02:10:04 +0200 INFO: [application_import 30] account 45 : each_search_result (jira_search 0.065 sec, issue_as_json 0.656 sec, yield_issue 0.152 sec)
- .....  
- 2020-05-03 02:10:04 +0200 INFO: [application_import 30] account 45 : update_duplicate_user_display_names
- 2020-05-03 02:10:04 +0200 INFO: [application_import 30] account 45 : Completed
- 2020-05-03 02:10:06 +0200 INFO: [application_import 30] *** SourceApplication id=30 perform_import done: 5.156 sec ***
Thank you!

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support@eazybi.com