



# Remote Community Day 2020

Raimonds Simanovskis

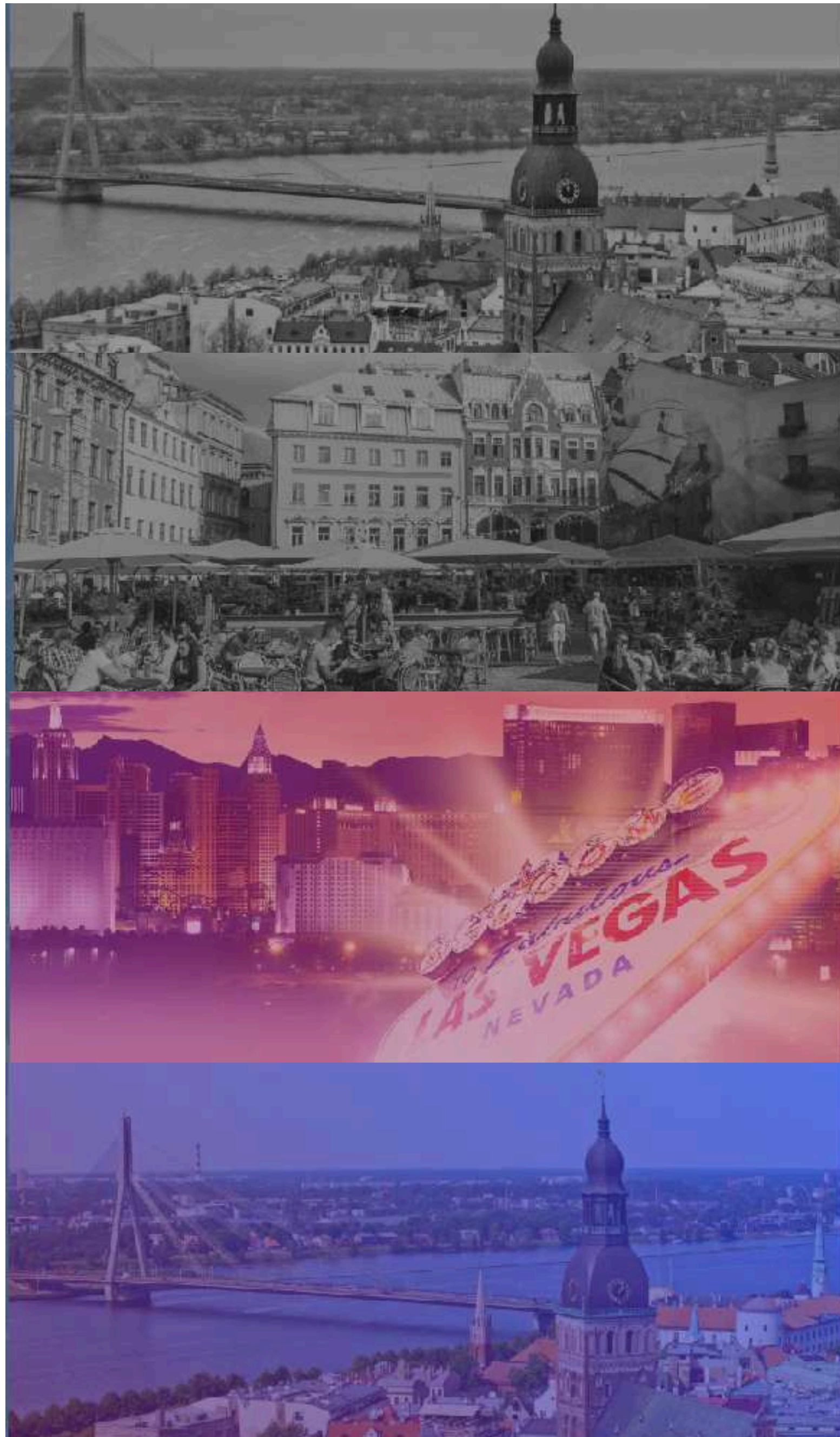


# Raimonds Simanovskis

Founder & CEO







May 25–26, 2017 / Riga, Latvia

## eazyBI Community Days 2017

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The first-ever eazyBI Community Days 2017 will take place in Riga, Latvia. If you want to make the most out of the eazyBI, you just have to be there.

May 24–25, 2018 / Riga, Latvia

## eazyBI Community Days 2018

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The second eazyBI Community Days 2018 will take place in Riga, Latvia. If you want to make the most out of the eazyBI, you just have to be there.

April 12, 2019 /

## eazyBI Community Day | Las Vegas

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Join us for an eazyBI Community Day in Las Vegas, USA on April 12, 2019. Participate in this "once in a year" eazyBI event to learn more about eazyBI, get inspired, and share your experience and ideas with others.

May 16–17, 2019 / Riga, Latvia

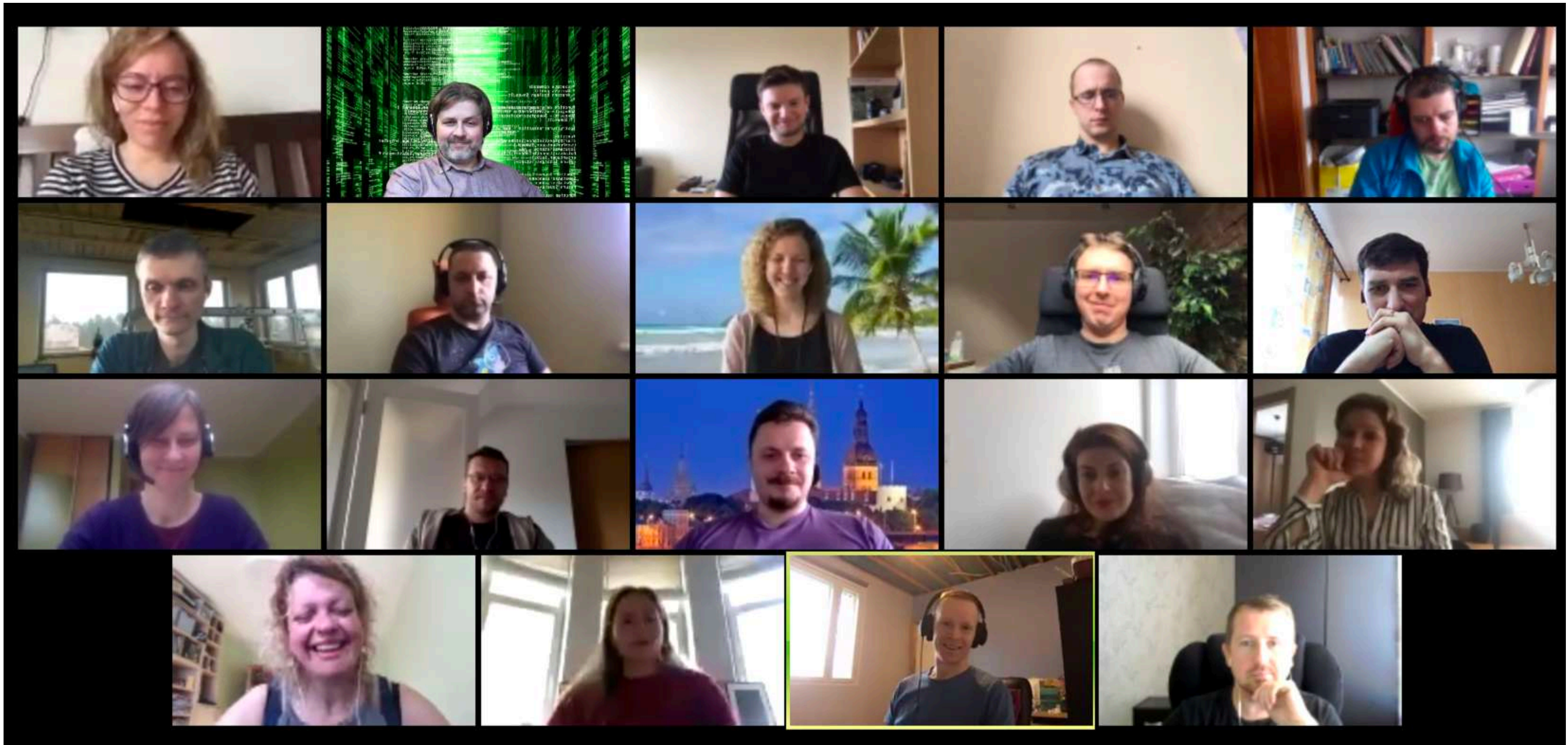
## eazyBI Community Days | RIGA

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The eazyBI Community Days 2019 will take place in Riga, Latvia on May 16-17, 2019. This is your chance to learn more about eazyBI, get inspiration and new ideas, share your experience with others, and have some fun.



# easyBI Remote Community Day 2020








# Agenda

<b>8:00 PDT   11:00 EDT</b>	<b>Opening Keynote: Latest eazyBI Features &amp; Future Plans</b>	Raimonds Simanovskis
<b>8:30 PDT   11:30 EDT</b>	<b>eazyBI + Confluence: The First Date</b>	Zane Baranovska, Martins Vanags
<b>9:00 PDT   12:00 EDT</b>	<b>30-min Break</b>	
<b>9:30 PDT   12:30 EDT</b>	<b>Jira Admin's Journey to eazyBI</b>	Gerda Zandersone
<b>10:00 PDT   13:00 EDT</b>	<b>How to Create Smart Reports Without MDX</b>	Ilze Leite-Apine
<b>10:30 PDT   13:30 EDT</b>	<b>Behind Complex Filters</b>	Daina Tupule
<b>11:00 PDT   14:00 EDT</b>	<b>30-min Break</b>	
<b>11:30 PDT   14:30 EDT</b>	<b>Things to Know About the Burn-Down Chart</b>	Janis Plume
<b>12:00 PDT   15:00 EDT</b>	<b>Don't Make Me Think About UI</b>	Janis Liepa
<b>12:20 PDT   15:20 EDT</b>	<b>Managing a Remote Team: eazyBI Experience</b>	Raimonds Simanovskis, Ilze Leite-Apine
<b>13:00 PDT   16:00 EDT</b>	<b>Wrap Up &amp; Closing</b>	










**[eazybi-community.slack.com](https://eazybi-community.slack.com)**

# community.eazybi.com

Sign Up Log In  

all categories ▾ Categories Latest Top

Category	Topics	Latest
<b>Questions &amp; Answers</b> Ask your questions when you need help to build eazyBI reports or import some specific source data. Do not post your sensitive information here. If you are an eazyBI customer and want to reach eazyBI support then please <a href="#">contact eazyBI support</a> .	1512	 <b>Trying to Create Calculated Formula To Count the Amount of Days that A Ticket Has Been Open For</b> <span data-bbox="1825 849 2059 877">■ Questions &amp; Answers</span> <span data-bbox="2575 765 2608 793">0</span> <span data-bbox="2575 802 2608 831">1d</span>
<b>Events</b> Discussions related to specific events organized by eazyBI. <span data-bbox="726 1056 1049 1084">■ eazyBI Community Days 2017</span> <span data-bbox="1076 1056 1399 1084">■ eazyBI Community Days 2018</span> <span data-bbox="726 1093 1149 1121">■ eazyBI Community Day 2019 Las Vegas</span> <span data-bbox="726 1131 1099 1159">■ eazyBI Community Days 2019 Riga</span>	18	 <b>How to get a Count of Date changes</b> <span data-bbox="1825 981 2115 1009">■ Questions &amp; Answers</span> <span data-bbox="2075 981 2115 1009">jira</span> <span data-bbox="2575 943 2608 971">2</span> <span data-bbox="2575 981 2608 1009">1d</span>
<b>Tips &amp; Tricks</b> Useful examples of eazyBI reports, calculated members, data imports that you would like to share with other eazyBI users.	16	 <b>Report filtering issues based on parent Epic child issue types</b> <span data-bbox="1825 1159 2282 1187">■ Questions &amp; Answers</span> <span data-bbox="2075 1159 2282 1187">calculatedmembers</span> <span data-bbox="2575 1093 2608 1121">0</span> <span data-bbox="2575 1131 2608 1159">1d</span>
<b>Feature Requests</b> Please post your ideas about new eazyBI features or comment and like ideas by others. Please describe the business need why you need any particular feature as it will help eazyBI team to better understand and prioritize it.	88	 <b>Number of issue with fix version</b> <span data-bbox="1825 1290 2059 1318">■ Questions &amp; Answers</span> <span data-bbox="2575 1253 2608 1281">2</span> <span data-bbox="2575 1290 2608 1318">2d</span>  <b>Custom release burndown chart</b> <span data-bbox="1825 1422 2392 1450">■ Questions &amp; Answers</span> <span data-bbox="2075 1422 2392 1450">calculatedmembers, jira, mdx</span> <span data-bbox="2575 1384 2608 1412">1</span> <span data-bbox="2575 1422 2608 1450">2d</span>  <b>Pending ticket counter [HELP]</b> <span data-bbox="1825 1553 2115 1581">■ Questions &amp; Answers</span> <span data-bbox="2075 1553 2115 1581">jira</span> <span data-bbox="2575 1515 2608 1543">1</span> <span data-bbox="2575 1553 2608 1581">2d</span>  <b>Issue with "Web Link"</b> <span data-bbox="1825 1694 2059 1722">■ Questions &amp; Answers</span> <span data-bbox="2575 1656 2608 1684">0</span> <span data-bbox="2575 1694 2608 1722">2d</span>



# eazyBI Team



**Raimonds Simanovskis**  
Founder



**Lauma Cīrule**  
Customer Support



**Ilze Leite-Apine**  
Customer Support



**Daina Tupule**  
Customer Support



**Mārtiņš Vanags**  
Customer Support



**Jānis Plūme**  
Customer Support



**Zane Baranovska**  
Customer Support



**Roberts Čāčus**  
Customer Support



**Gerda Zandersone**  
Customer Support



**Jānis Vītums**  
Software Developer



**Jānis Justaments**  
Software Developer



**Jānis Baiža**  
Software Developer



**Gatis Tomsons**  
Software Developer



**Jānis Liepa**  
Software Developer



**Jānis Vanags**  
Software Developer



**Rolands Bondars**  
Software Developer



**Jānis Gulbis**  
Marketing Manager



**Evita Legzdiņa**  
Marketing Manager



**Jānis Celms**  
Designer



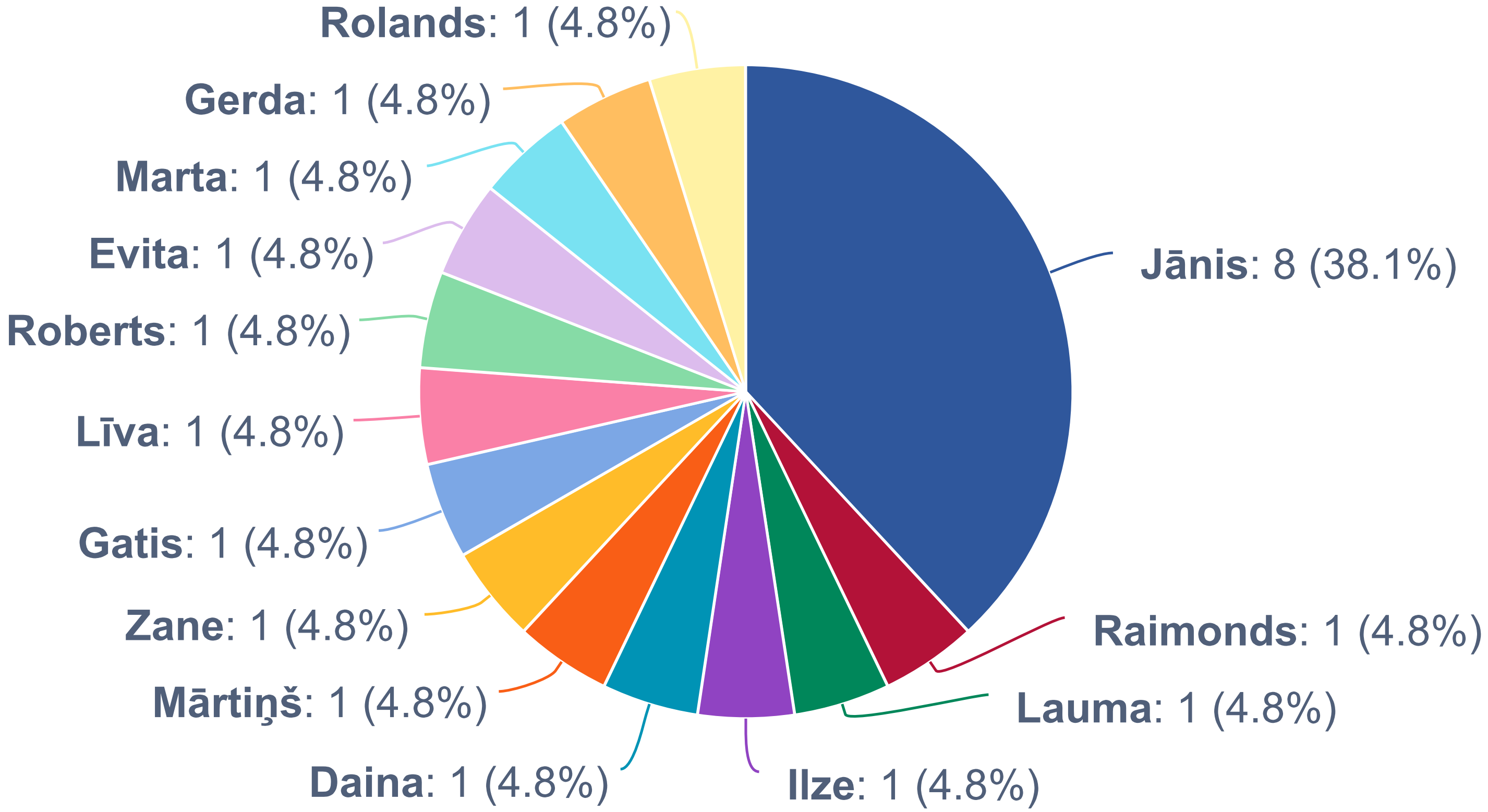
**Marta Vītola**  
Designer



**Līva Pavasare**  
Administrative Assistant



# Team Names 2020





# Latest Features



### 5.3.2 / Released Mar 05, 2020

#### Fixed in this release:

- Fixed Ganit chart export to PDF.
- Fixed DevOps mean time calculated measures for mules.
- Fixed import of Portfolio Team only as a property after eazyBI upgrade.
- Fixed Xray test executions import.
- Fixed eazyBI upgrade on Jira Data Center if the cluster nodes table had duplicate records.

### 5.3.1 / Released Mar 02, 2020

#### Fixed in this release:

- Fixed sprints import when a board of a sprint is deleted.
- Fixed group picker custom field dimension import.
- Fixed Import of Portfolio Team only as a property.
- Fixed Xray import when test hierarchies are disabled.
- Fixed drill into DevOps pull request measures when using Oracle.
- Fixed showing of the Troubleshooting page when the child process is not working correctly.

### 5.3.0 / Released Feb 24, 2020

#### New in this release:

- **Drill into a single measure by another dimension level** (and leave other measures at the summary level).
- **Gantt chart weekly, quarterly, and yearly views.**
- Improved **Freeze header** functionality when doing **horizontal scrolling** of wide tables.
- Add custom **multi-weekly hierarchies** in the **Time dimension**.
- Show **stacked bars** or **areas** using **relative percentage** also in **timeline charts**.
- **ATM** dimensions and measures are renamed to the new **TM4J** (Adaptavis) Test Management for Jira) prefix and naming conventions.
- **Export and Import definition** of **Jira import options** in Source Data.
- **Do not allow empty or delete a cube** while a data import is in progress.
- Specify "sslmode" for PostgreSQL database connection in advanced database settings.
- New **Database migrator** options for exporting and importing the eazyBI database using files as well as **eazyBI for Jira Server data migration to Jira Cloud**.

#### Fixed in this release:

- Fixed search of issues by summary in other Issue dimension hierarchies.
- Fixed expansions of visible measure groups when filtering by name is used.
- Fixed DateAddDays and DateAddWorkdays to work correctly with daylight saving time changes and additional non-working days.
- Fixed drill through DevOps pull request measures.
- Fixed drill into chart values in some specific scenarios.
- Fixed drill into worklogs from aggregate calculated members.
- Fixed rendering of bar charts with grouped labels.
- Fixed positioning of data points when zooming into bar charts with date ranges.
- Show selected member Display names when exporting results to Excel or CSV.
- Improved performance of boards and sprints import using Java APIs instead of REST APIs.
- Improved issue subtask import performance.
- Fixed incremental import status storing if some import step fails.
- Fixed import of identical user display names in User picker custom fields.
- Fixed DevOps Bamboo data import caused by REST API pagination bugs.
- Fixed DevOps Bitbucket data import when branch didn't have any commits.
- Fixed subtasks Tempo hours import during an incremental import.
- Fixed Profields import for some specific project keys.
- Several TM4J import bug and performance fixes.
- Fixed source file uploads on some file system setups.
- Rename a measure in source file data mapping if it is renamed in the Analyze tab.
- Fixed MS SQL Server connection when using Windows authentication.
- Added eazybi-child.out log file rotation to avoid too large log files.
- Do not add a duplicate atlassian.xsrf.token cookie.
- Fixed eazyBI account deletion when using Oracle which could cause data deletion in other accounts.
- Fixed Troubleshooting info about the child process when using Java 11.

### 5.2.1 / Released Nov 26, 2019

#### Fixed in this release:

- Fixed connection to PostgreSQL using SSL.
- Fixed getting of operating system memory parameters when using Java 11.

### 5.2.0 / Released Nov 25, 2019

#### New in this release:

- Show **stacked bar** or **area charts** using **relative percentage** instead of values.
- Show **drilled into member names** in bar and line charts.
- Add a **vertical line** in bar and line charts (similar to previous functionality in timeline charts).
- **Search and filter** members by name in **additional hierarchies** (e.g. in Issue dimension on Sub-task or Epic hierarchies).
- **Google Sheets** import is migrated to the latest Google Sheets API v4.  
⚠ Please enable both **Google Drive** and **Google Sheets API** in **Google API console** and re-authenticate Google Sheets import.
- **Xray data import performance** improvements, added a measure "Xray Test Executions created".

#### Fixed in this release:

- Fixed overlapping of label names in some charts.
- Export to Excel cell formatting for empty cells.
- Show the page break option in dashboard editing when PDF export is not configured (as it can be also used for wallboards).
- Improved Jira data import performance for a large number of issues.
- Do not trigger a full data import if a sprint start date is changed.
- Validate before DevOps import that at least one Bitbucket or Bamboo role is selected.
- Fixed DevOps import of deployments without a version.
- Fixed Zephyr Test Cycle started date time zone conversion.
- Fixed Zephyr data import when using MS SQL Server.
- Limit console.log output: to 1000 lines in custom JavaScript (to avoid too large accidental debug logging during data import).
- Fixed adding of an account user with a data access role.
- Fixed HTML escaping of data access role names.
- Fixed database error handling when non-English error messages are returned.
- Fixed saving of eazyBI database passwords with specific character sequences.
- Upgraded PostgreSQL JDBC driver to the latest version.

### 5.1.1 / Released Oct 28, 2019

#### Fixed in this release:

- Fixed DevOps metrics import (when a Bitbucket pull request didn't include any Jira issues, or when a Bamboo build didn't have a start date).
- Improved Jira incremental import performance when a Sprint field is selected.
- Do not allow saving of a data access role before member details are loaded.
- Fixed import of large Profields multi-line text field values.

### 5.1.0 / Released Oct 24, 2019

#### New in this release:

- **DevOps metrics** import from BitBucket pull requests and Bamboo builds.
- **Predefined Time dimension calculated members** – **Current month, Previous month, Last 12 months, Last 30 days, Last 4 weeks**.

⚠ If there are existing user defined Time dimension calculated members with these names then they will be overwritten with new predefined formulas.

A new MDX function **DateMembersBetween** is used in these formulas.

- Highlight individual chart series on a mouse hover.
- Support for Tempo Teams version 6.5.
- Several Xray import improvements.
- Support additional data import for ATM Test Case and ATM Test Run dimensions.
- nFeed is renamed to Elements Connect.
- Close idle connections in the database connection pool (which avoids problems with firewalls that close inactive connections).

#### Fixed in this release:

- Fixed wrapping of long axis titles.
- Fixed handling of empty values in a stacked area chart.
- Fixed positioning of a frozen table header.
- Better detection of mobile devices.
- Custom imported properties now appear in the User defined measures group.
- Fixed regular import log line prefixes in eazybi-queues.log.
- Improved memory usage for large Jira data import.
- Several Adaptavis Test Management data import fixes.
- Several Zephyr data import fixes.
- Several Xray data import fixes.
- Several Data access roles fixes.
- Fixed trusted local base URL detection if proxyPort is specified without proxyName.
- Remove duplicate X-XSS-Protection header for Jira 7.6 or later versions.



# eazyBI 5.1 Features Highlights

- **DevOps metrics from Bitbucket pull requests, Bamboo builds, Jira incidents**
- **Predefined Time dimension calculated members**  
*Current month, Last 12 months, Last 30 days, ...*
- **Charts library update, highlight chart series on mouse hover**



# DevOps Metrics

Last 12 months

Build a Rocket, Experimental

Pull request avg development time

**2h 26m**

Build a Rocket

Pull request avg review time

**1h 47m**

Build a Rocket

Build avg execution duration

**8**

Build a Rocket

Pull request avg deploy wait time

**31d 23h 31m**

Build a Rocket

Pull request avg development time

**2m**

Experimental

Pull request avg review time

**12m**

Experimental

Build avg execution duration

**7**

Experimental

Pull request avg deploy wait time

**8m**

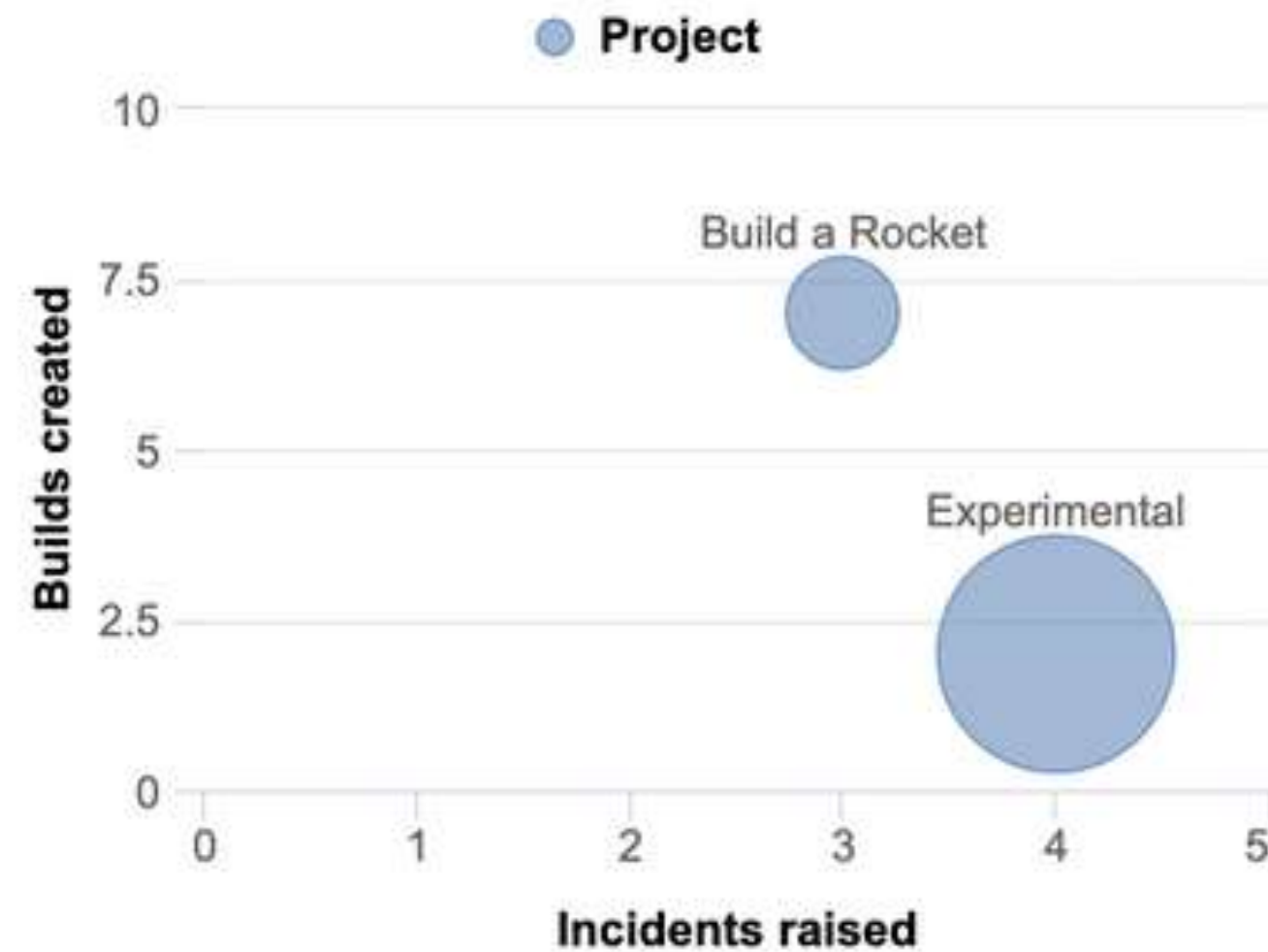
Experimental

Sample Build failure rate %

Last 12 months

Build a Rocket, Experimental

Build change failure rate %



Sample Incidents raised vs resolved

Last 12 months

Build a Rocket, Experimental

Incidents raised Build a Rocket  
Incidents raised Experimental  
Incidents resolved Build a Rocket  
Incidents resolved Experimental  
Open incidents Build a Rocket  
Open incidents Experimental





# eazyBI 5.2 Features Highlights

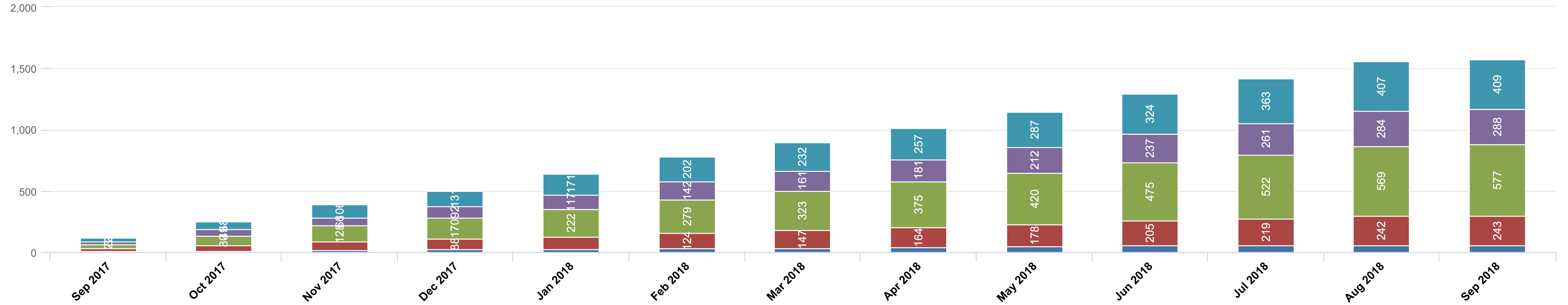
- **Stacked charts with relative percentage**
- **Show drilled into member names in charts**
- **Vertical lines in bar and line charts**



All Projects New Feature

Issues history

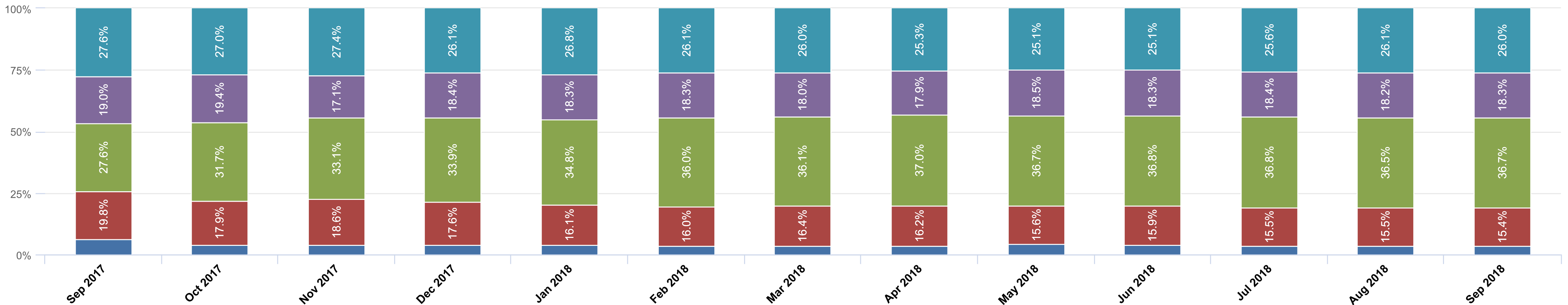
Open In Progress Reopened Resolved Closed



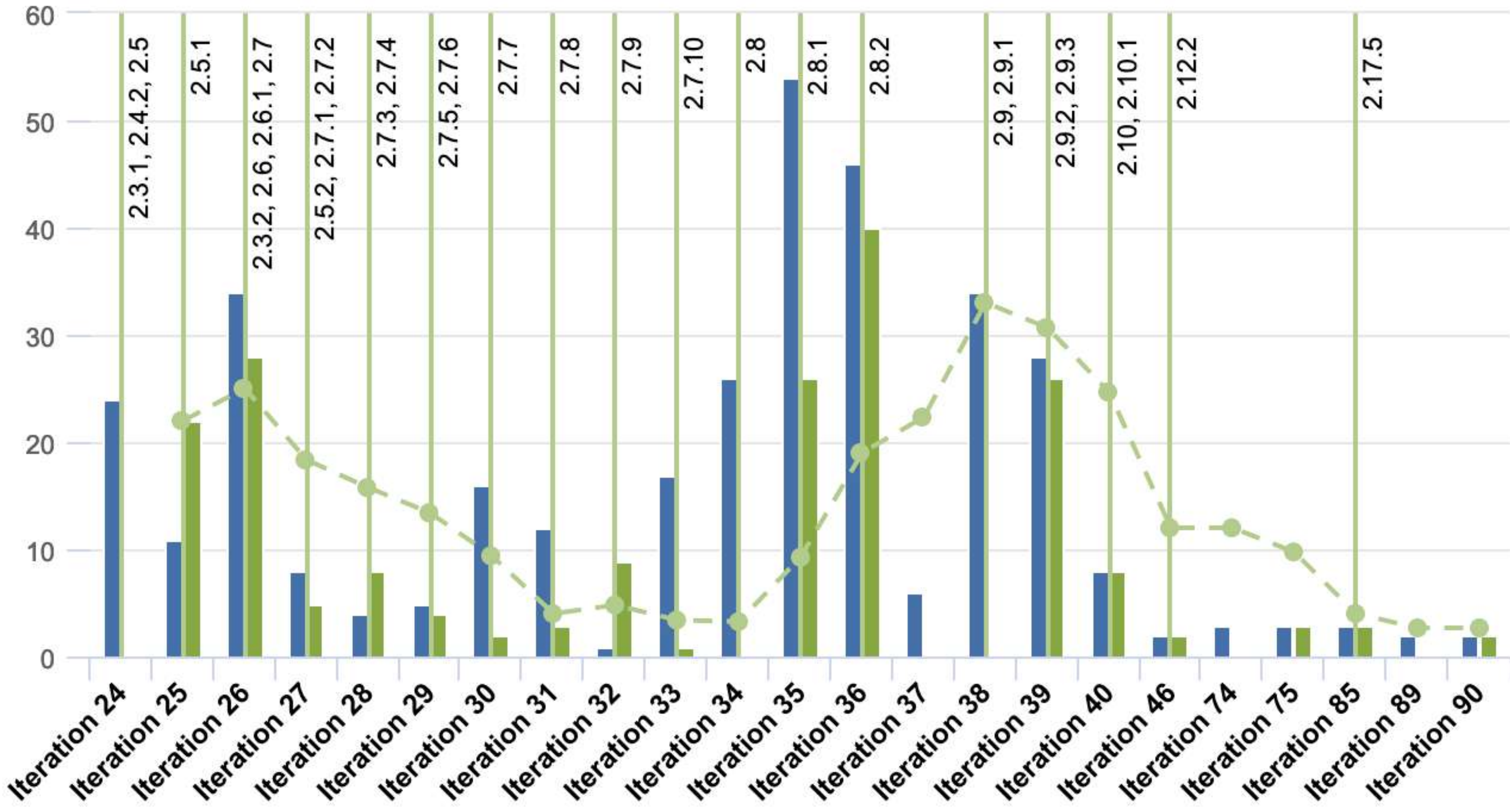
All Projects New Feature

Issues history

Open In Progress Reopened Resolved Closed









# eazyBI 5.3 Features Highlights

- **Drill into a single measure by another dimension**
- **Gantt chart weekly, quarterly, and yearly views**
- **Custom multi-weekly hierarchies**
- **Database migrator**
  - **From server to server using files**
  - **Jira Server to Jira Cloud migrator**

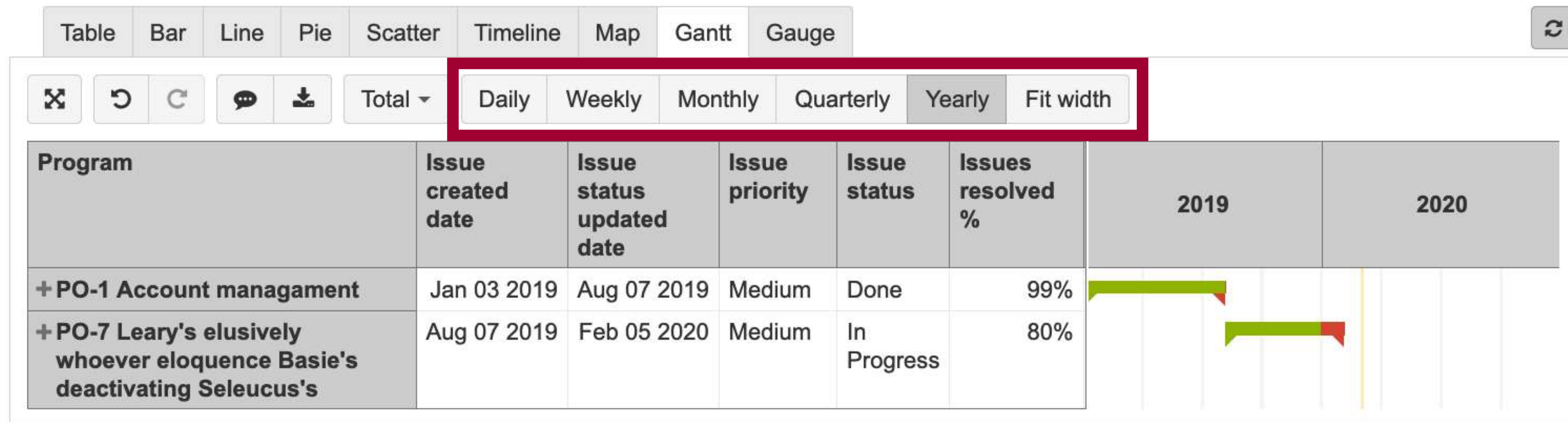


# Drill Into a Single Measure

		Issues due							
		Issues created	Issues resolved	- All Priorities	Highest	High	Medium	Low	Lowest
+ DEMO Alfa	195	181	14	4	1	5	1	3	
+ DEMO Beta	193	173	20	5	2	2	7	4	
+ DEMO Gamma	195	176	19	3	3	3	7	3	



# Gantt Chart Views





# Database Migrator

## Database migrator parameters

Read the [database migration documentation](#) to learn more about migrating the eazyBI database.

### Migration type

- From another database into this server
- From this server to export files
- From export files into this server

- From this server to cloud

### Cloud parameters

Cloud site URL

User email

API token

or [back](#)



# **eazyBI for Jira Cloud**

- **Next-gen projects reporting**
  - **Project specific issue types, statuses, custom fields**
  - **Story point estimate, Epics**
- **Tempo Cloud Planned hours**
- **Xray Test Management Cloud**



# Cloud Infrastructure & Security



## System Metrics

Day | Week | Month

Web App Uptime 99.995%



Docs Uptime 99.856%



 **ATLASSIAN**

**Cloud Security  
Program**

**bugcrowd**

**hackerone**



# **eazyBI for Confluence 5.0 – 5.3**

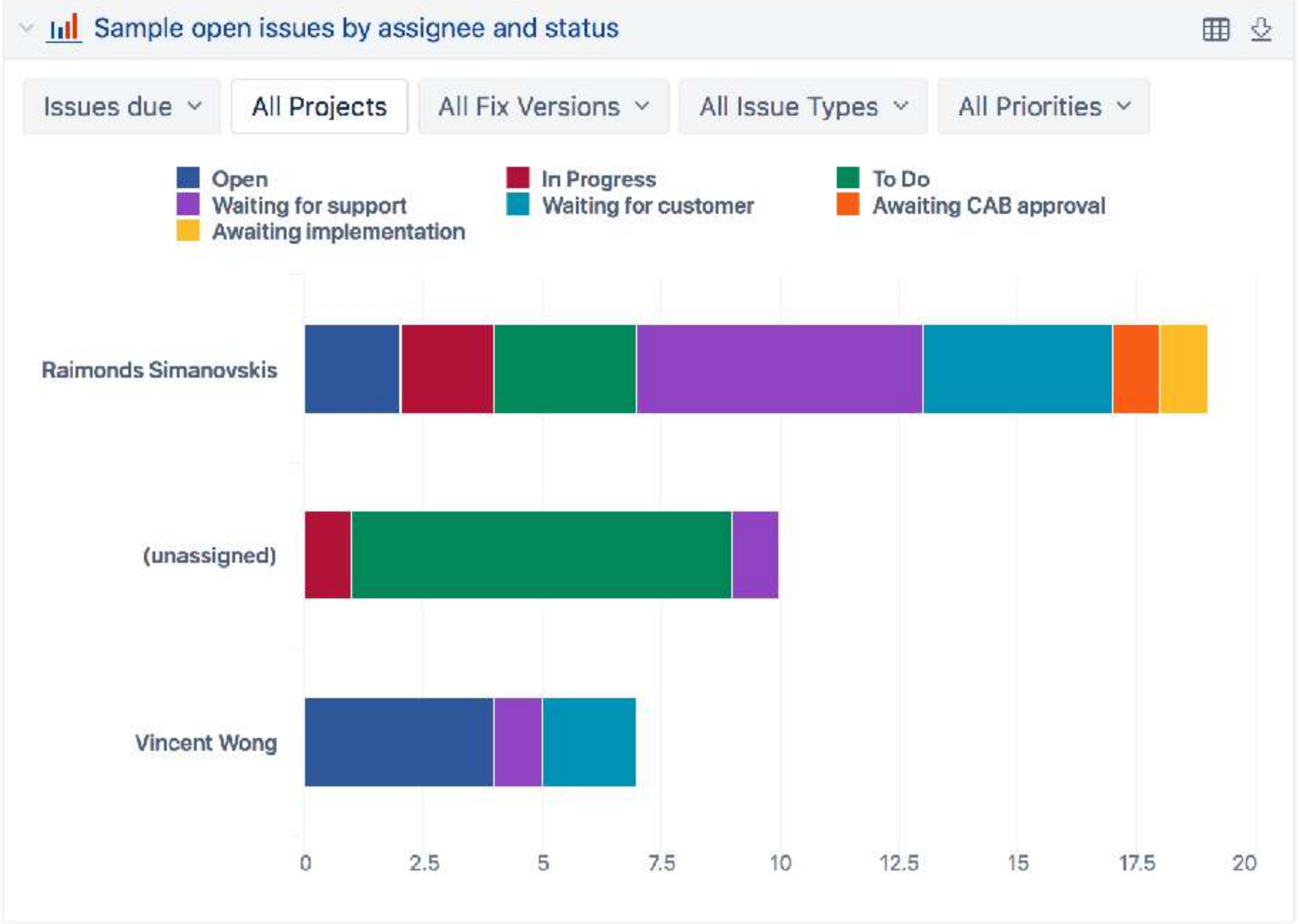
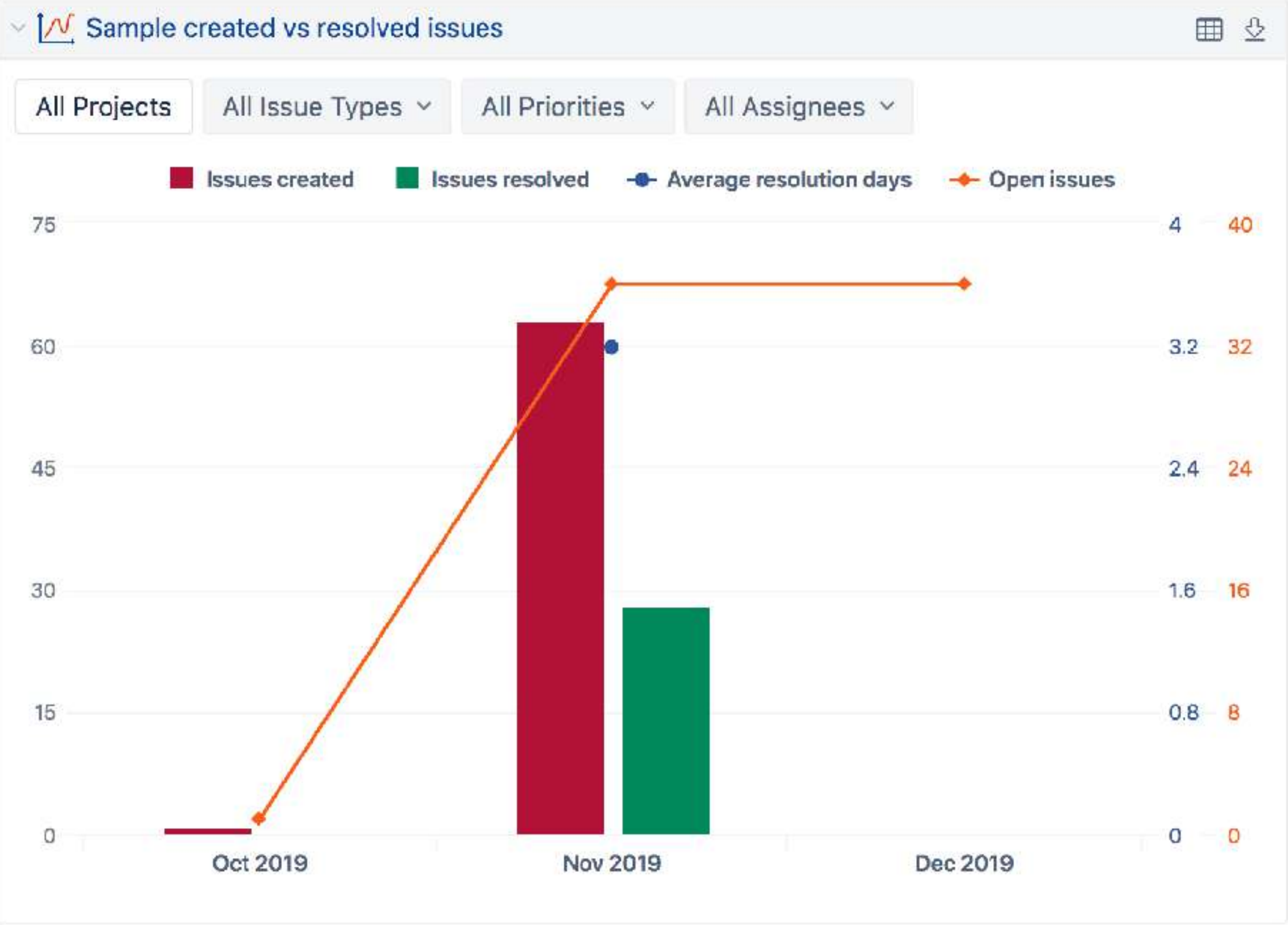
- **Confluence content analytics**
  - **pages created, updated, page views, search queries**
- **Macros for publishing eazyBI reports and dashboards from Confluence and from Jira**
  - **also in Confluence page PDF exports**
- **Approved as Confluence Data Center compatible**



# Upcoming easyBI Version 6

# New User Interface

All Projects





# Lighter Look

**Pages**

- > Measures
- > Fix Version
- > Issue Type
- > Status
- > Assignee

**Columns** > Priority

Table Bar Line Pie Scatter Timeline Map Gantt Gauge

✕ ↶ ↷ ⌂ ⬇ Hide empty ▾ Ordered by All Priorities ↓ Total ▾

Issues due ▾ All Fix Versions ▾ All Issue Types ▾ All Statuses ▾ All Assignees ▾

		(no	medium	Lowest	Blocker
+ IT Service Desk	(no component)				1
+ Scrum	(no component)		14		
+ IT Service Desk	Intranet				
	Jira				
	Public Website				

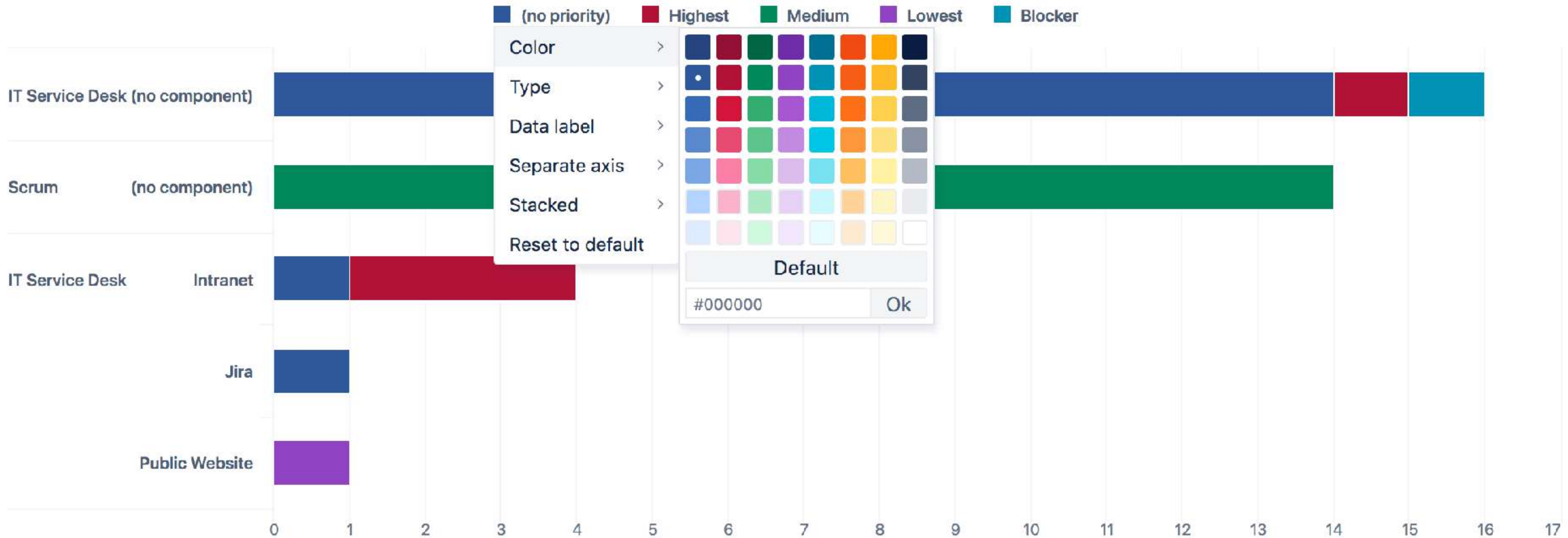
**Rows** Nonempty

- > Affects Version
- > Project

Context menu for the table:

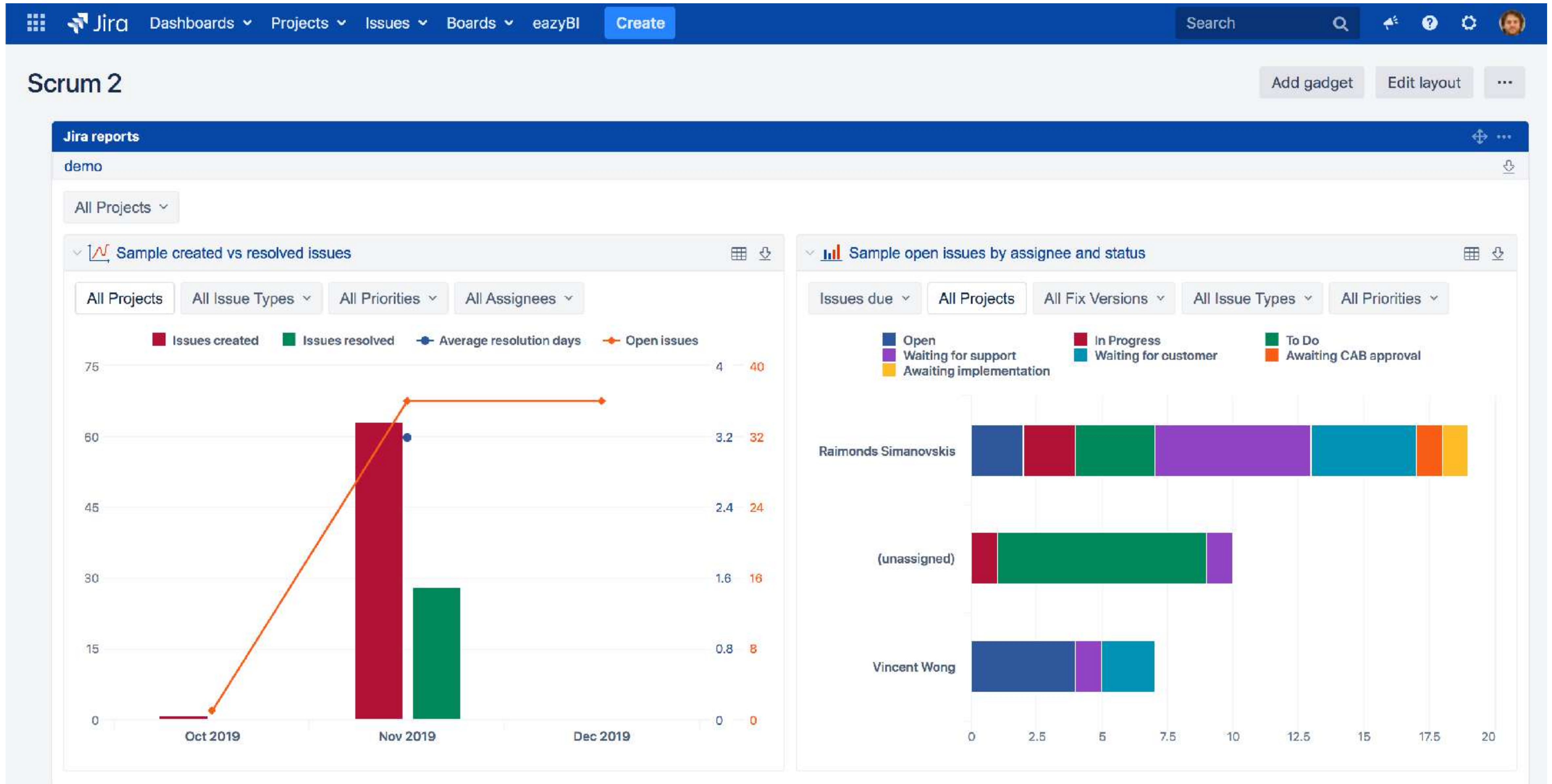
- ↗ Drill across
- Select this
- 🔖 Bookmark
- 🗑 Remove
- ↕ Order by
  - ↑ Ascending
  - ↓ Descending
  - × None
- ↓ Top rows
- ↑ Bottom rows
- 🔍 Filter rows
- 📄 Cell formatting

# More Standard Colors for Charts





# Compatible with Atlassian Design





# **eazyBI for Jira Cloud and Confluence Cloud**



# **Some Other Upcoming eazyBI 6 Features**

- **Week Day dimension**
- **Freeze row headers in wide tables**
- **More standard calculations**
- **Report specific calculated measures**
- **Larger sample reports library**
- **More Confluence content measures**

# More standard calculations

	Cumulative count	Issues created	Issues created previous period	Issues created previous period change
+ Sep 2017	1	670		
+ Oct 2017	2	850	670	
+ Nov 2017	3	820	850	
+ Dec 2017	4	850	820	
+ Jan 2018	5	850	850	
+ Feb 2018	6	770	850	
+ Mar 2018	7	850	770	
+ Apr 2018	8	820	850	
+ May 2018	9	850	820	
+ Jun 2018	10	820	850	-3.53%
+ Jul 2018	11	850	820	3.66%
+ Aug 2018	12	850	850	0.00%
+ Sep 2018	13	150	850	-82.35%

- Drill into >
- Edit calculated
- Add calculated >
- Select this
- Remove
- Order by >
- Top rows >
- Bottom rows >
- Filter rows >
- Cell formatting

- Statistical >
  - Average
  - Median
  - Min
  - Max
- % of total
- Cumulative sum >
- Cumulative count >
- Linear trend
- Time ago >
- Time ago change >
- Time ago change % >



# Report specific calculated measures

Measures

Filter measures by name

> Predefined

> User defined

Dummy edit test parse date = edit

test formula = edit test formula again

test autocomplete = edit test TokenMe

test matches = edit Time level full nam

test2 show 1 measure

Define new calculated measure

> Report specific

Issues created from total % = edit

Define new report specific calculated m

### Define report specific calculated member formula

[Measures].[ Issues created from total % ] =

```
1 [Measures].[Issues created] /
2 (
3   [Measures].[Issues created],
4   [Time].CurrentHierarchy.DefaultMember
5 )
```

Formatting  Decimal percentage

Read [calculated members tutorial](#) to learn about calculated member formulas. You can select members, operators and frequently used functions from sidebar to insert them into calculated member formula.

Root members

- Issues created
- Issues due
- Issues resolved
- Issues with due date
- Issues last updated
- Original estimated hours
- Remaining estimated hours
- Issues created count
- Issues due count
- Issues resolved count
- Hours spent
- Issues with hours spent

**New Training Videos  
in co-operation  
with Atlassian University**



# Season 1

## Episodes 1–6

### Introduction to eazyBI

Get to know eazyBI and understand the basic concepts

### Import data into eazyBI

Overview of eazyBI accounts and data import into eazyBI

### Start building report

Learn how to create a new report in eazyBI

### Using charts I

Timeline chart customization

### Using charts II

A quick overview of frequently used chart types.

### Share reports (eazyBI dashboards)

Report gains added value when it is shared.

Learn how to do that!



# Web Interface for Support Email Conversations



# Contact Support

## Contact Us

Please fill out this form to get in touch with us at eazyBI or send an email directly to [support@eazybi.com](mailto:support@eazybi.com)

Your name \*

Raimonds Simanovskis

Email address \*

raimonds.simanovskis@gmail.com

Subject of your request \*

Message \*

Please provide as much detail as you can. The more specific you are, the easier we can help to diagnose the problem. You can also attach a screenshot or a document with more details about the problem.

Choose File No file chosen

Send Message

See previous conversations

### eazyBI Support Hours

Monday through Friday

9am to 6pm Eastern European Time (EET)

7am to 4pm GMT/UTC

We try to respond to all requests within 24 hours but usually we get back to you sooner. Please see our support SLA.



### Documentation

Try searching our [documentation](#) for faster answers to your questions.

### System Status

Check the status of [eazyBI cloud services](#).






### Team

eazyBI support is provided by our [eazyBI team members](#).



# Previous Conversations

Recent 0 All 20

Subject	Created	Last activity ↓	Last answer by	Threads	Preview
testing Slack notifications	about a year ago	3 months ago	 Raimonds Simanovskis	26	new reply from eazyBI
[eazyBI] "Support" assignment: Some Subject is needed	3 months ago	3 months ago	 Eazybi	1	# Please type your reply above this line # Ticket #10: Some Subject is needed This ticket (#10) has been assigned to group 'Support', of which you are a member. To review the status of the ticket,...
Fwd: [Atlassian Marketplace] Feedback for eazyBI Reports and Charts for JIRA	2 years ago	2 years ago	 Raimonds Simanovskis	1	----- Forwarded message ----- From: Atlassian <noreply@mail.notifications.atlassian.com> Date: Thu, Jun 22, 2017 at 3:11 PM Subject: [Atlassian Marketplace] Feedback for eazyBI...
Fwd: [Atlassian Marketplace] Feedback for eazyBI Reports and Charts for JIRA	2 years ago	2 years ago	 Raimonds Simanovskis	1	----- Forwarded message ----- From: Atlassian <noreply@mail.notifications.atlassian.com> Date: Thu, Jun 22, 2017 at 1:30 PM Subject: [Atlassian Marketplace] Feedback for eazyBI...
test email sending	3 years ago	3 years ago	 Raimonds Simanovskis	1	Lorem ipsum dolor sit amet, consectetur adipisicing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi...



# Detailed Conversation

## testing Slack notifications

Please fill out this form to get in touch with us at eazyBI or send an email directly to [support@eazybi.com](mailto:support@eazybi.com)

Message\*

Choose File No file chosen

**Send** or [Back to list](#)

**Raimonds Simanovskis**3 months ago

new reply from eazyBI

**Raimonds Simanovskis**3 months ago

testing very short reply



An aerial view of a city at night, with a gradient overlay transitioning from red on the left to blue on the right. The city lights are visible through the semi-transparent overlay.

**Thank you!**

**Questions?**  
**(in Slack)**